GOVERNMENT OF INDIA
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:579
ANSWERED ON:26.11.2014
PROCEDURE FOR COMMUNICATION
Boianapalli Shri Vinod Kumar

Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether there is any web application to streamline the processing and monitoring of letters from Chief Ministers to the Prime Minister;

(b) if so, the details thereof;

(c) whether the Central Government has plans to create avenues to redress pending issues related to projects and programmes of the States; and

(d) if so, the details thereof?

Answer

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office. (DR. JITENDRA SINGH)

(a) & (b): Yes, Madam. A web based application named 'VVIP Letters Monitoring System (VLMS)' has been developed by NIC for monitoring the progress of VVIP letters addressed to the Prime Minister, which provides paperless communication between the ministries and PMO. It also facilitates online updating of status on the issue raised by Chief Ministers. With the introduction of this system no separate written communications are required to be sent from this office while monitoring the progress of VVIP letters.

(c) & (d): A system of Centre-State Coordination is already in place in the Cabinet Secretariat. Regular Coordination meetings are held to identify the issues pending for resolution. Besides a web-based system is also functional for online monitoring of resolution of issues between Centre and State Governments.